

Be Care Minutes Ready with EmpLive

Simplify Care Minutes and Strengthen Regulatory Compliance

In Australia, the mandated Care Minutes in residential Aged Care continues to see changes that enhance the compliance of quality care for all residences. Since October 2023, the required care minutes minimum has increased to a total of 215 minutes per resident per day, with 44 minutes provided by registered nurses (RNs).

By October 1, 2025, Aged Care providers that do not meet their care minutes targets will experience overall funding reductions starting April 2026, with potential decreases of up to \$31.64 per resident per day. These adjustments aim to ensure that older Australians receive adequate care stemming from the initial response from the Royal Commission in 2021.

With only 45% of Aged Care providers meeting their required care minutes between June and September 2024, there is a need for Aged Care providers to explore better approaches to staff rostering and accurate shift tracking. With a deadline of funding at risk, now is the time to assess your workforce management processes and procedures to ensure ease of mind in meeting regulatory requirements by October 2025.



EmpLive Can Help

EmpLive streamlines rostering processes to improve coverage and reporting accuracy, enabling organisations to better manage compliance and precise quarterly data submissions.



Optimise Coverage: Track total care minutes with Aged Care residents with our cloud-based workforce management software.



Seamless Integration: Integrate with your Aged Care payroll for greater automation, increased accuracy and simplified employee experience.



Streamlined Reporting: Automatically capture minutes, replacing tedious, error-prone manual processes and making it easier to comply with the quarterly reporting requirements.



Easy Shift Management: Managers can publish rosters via SMS or push notifications and employees can swap shifts and lodge their unavailability, enhancing visibility for real-time coverage.

Our Aged Care Sector Customers Realise Significant Value With WorkForce Software Solutions















Why EmpLive

Without these powerful rostering capabilities, Aged Care providers are unable to fully automate their time, absence management and scheduling process in line with the Care Minutes requirements. These gaps lead to potential risk of government funding reductions, high-risk manual workarounds, exposure to compliance violations and poor resource allocation across their employee base.

Rostering

- Fully interpreted, real-time costed rosters
- Configurable roster rules
- Skill-based rostering
- Drag-and-drop rostering
- Compliance and qualification-based shift swaps
- Leave and unavailability management
- Auto-fill rosters
- Multi-offer shift filling
- Event-based rostering

Employee Self-Service and Mobile App

- Mobile clocking in and out
- Geo-location services for clocking
- Roster viewing
- Shift offer accept or decline
- Shift swapping
- Timesheet viewing and submission

Time and Attendance

- Multiple clocking options (mobile, terminals, web)
- Accurate time capture
- Automated award interpretation
- Step-by-step timesheet approval process
- Leave and unavailability management
- Bulk timesheet reviews

Automated Integration

- Easy data shares across business-critical systems
- Roster rules execution tool
- Gross pay calculations to payroll export

Data and Reporting

- End-to-end automated workflows
- Workforce utilisation
- True record of work data
- Streamlined business processes



Useful References for Aged Care Providers

From the Australian Government
Department of Health and Aged Care:

- Changes Coming in Care Minutes Funding ☐
- Customer Case Study: Illawarra Retirement Trust ☑
- Customer Case Study: Opal Healthcare ☑
- EmpLive your choice in Workforce Management Solutions ☐

